



**The Infant Development Association Statewide Conference 2019**  
September 13-14, 2019 • Holiday Inn San Jose-Silicon Valley  
**Helping Families Understand, Navigate, and Access Insurance**  
**DATE:** Friday, September 13, 2019

This session will review basic insurance principals and appeals. We will also cover how to help families understand their insurance and file appropriate grievances and independent medical reviews. If you don't know the difference between a grievance and an IMR this is the session for you.

The participants will be able to:

- Describe the hierarchy of laws
- Identify different types of insurance
- Understand the different appeal processes
- Describe the different appeal processes
- Use the different appeal processes



**Katie Hornberger** is the Director of the Office of Clients' Rights Advocacy. As the Director, she runs a statewide program to provide free legal services to people with developmental disabilities. There are offices throughout California to serve people in their local communities, Katie works out of the Sacramento office. Katie, along with other OCRA staff also provide community trainings and work on many committees to ensure our clients are well served.

Katie has been with OCRA for nearly twenty years, working as a supervisor and as the Clients' Rights Advocate for clients of both Harbor Regional Center and North Los Angeles County Regional Center. She has represented clients in a variety of matters including public benefits, education, regional center, and discrimination cases. Obtaining services and supports for children and youth in foster care and those recently adopted was always an area of interest for her.

Katie was a special education and early intervention teacher. She was also an in-home behavior therapist for children with Autism. She has an undergraduate degree in Sociology from the University of California at Irvine and a Juris Doctorate from Pepperdine School of Law. Katie is licensed to practice law in California. Playing with her dog, Femke is one of her favorite activities.

“I am lucky to enjoy my job and treasure the opportunity to serve people with developmental disabilities.”

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**REGISTRATION DETAILS AND ONLINE REGISTRATION at [www.idaofcal.org](http://www.idaofcal.org)**